

Date

Customer Name Address Address City, State, Zip

RE: Prepare for Winter Energy Prices

Four Steps You Can Explore to Reduce Your Electric Bill

Many Americans are coping with increasing prices, including rising energy bills. We know you count on us every day for the energy you need and recognize our role in keeping bills as low as possible, especially as energy prices surge. We want to help you prepare now for higher energy bills this winter.

Consider These Steps:

- 1. Compare the current energy supply rate offered by your town's municipal aggregation and other available rates at EnergySwitchMA.gov and choose the option that works best for you.
- 2. Take advantage of our energy efficiency solutions and incentives to help you use less energy, including a no-cost Home Energy Assessment.
- 3. Learn about special programs, like flexible payment plans, New Start or our Discount Rate, to lower your monthly payments, forgive past due balances or enable you to pay over time.
- 4. See if you're eligible for state and federal assistance programs to help you pay your energy and heating bills.

Learn more about these and other ways to manage your bill this winter at Eversource.com/winter-bill.

This winter and beyond, we're here to help.

Sincerely,

Eversource Customer Service