

6/12/19

COMMUNITY COMPACT BEST PRACTICES GRANT:
Making the Connections—Filling the On-Demand Transportation Gaps

Questions You Might Have

- ❖ What MAGIC towns are involved?
 - ✓ Towns listed in the CCC proposal are Acton, Bolton, Boxborough, Carlisle, Stow, and Sudbury as lead. These towns have sparsely populated areas with identified transportation gaps, but **all MAGIC towns are welcome!**
- ❖ What is planned to fill the on-demand transportation gaps?
 - ✓ The grant provides a large umbrella for many approaches. There is no “one size fits all” involved or intended. **Each municipality is free to experiment** with what works best for their town. Carlisle (for example) has already committed to a pilot with a ride-hailing firm.
- ❖ If each town is free to experiment, what is the objective of the proposal?
 - ✓ The only restriction that applies to towns is **consistent collection of a minimum data set** (ride numbers, destinations, points of origin, time, etc.), which can be automated by software or (in certain cases) manually accomplished.
- ❖ Why consistent data?
 - ✓ Data from this pilot will be used to explore the **future applicability of shared microtransit platforms** and (2) **ensure the sustainability and continuous improvement of regional transportation, particularly to our most needy residents.**
- ❖ What residents are to be served?
 - ✓ The grant is targeted to **seniors, people with disabilities, financially vulnerable residents, and veterans**, with the objective of providing transportation services to health and community resources as well as economic opportunities.
- ❖ What is my time commitment likely to be? What will be required if my town is involved?
 - ✓ A major innovation of this proposal is funding a **part-time, contract, Program Manager**, who will be responsible for managing and coordinating the program tasks and subtasks.
 - ✓ Your **involvement as part of a Steering Committee**, along with the technical assistance of MAPC, is to **help in the overall guidance of the program and to provide input to issues and questions** that may arise.
 - ✓ As often as possible, meetings will be held in locations with AV resources, so that **you can participate remotely or view the meeting at a later time and respond when needed.** We are very aware of people’s time availability and will use technology to **reduce your time commitment to a fixed location/time.**