# GoSudbury Transportation Program

Update to the Select Board, 3.16.21

## Desired Goal: Sustainability

- 2019 Livable Sudbury needs assessment: *Transportation is the town's biggest challenge*.
- Transportation Committee is an outgrowth of Council on Aging/Sudbury Senior Center ongoing efforts to address that challenge.
- Sudbury now at crucial stage: how ensure a sustainable, effective, and efficient system of transportation for all residents?



### Current Transportation Initiatives: Go! Sudbury

Community Compact Cabinet. 2019: Making the Connections (\$80,000)

Multi-town effort using TNCs to supplement CoA and RTA services (on hold)

MAPC COVD-19 Emergency Taxi Grant 1, 2020 (\$23,000)

Sudbury contracted with Tommy's Taxi and JFK Transportation (concluded 2.28.21)

MAPC COVID-19 Emergency Taxi Grant 2, 2021 (\$100,000)

 Sudbury, Concord, Maynard, Stow contracting with Tommy's Taxi and JFK Transportation (through December 2021)

Go! Sudbury Uber pilot, 2021

Preparing a Sudbury pilot with Uber (to be part of Making the Connections, above)

#### Current Target Audiences, Destinations

- Residents 50 years or older
- Residents with a disability affecting driving
- Veterans
- Financially vulnerable residents

- Healthcare (medical, dental, therapy, etc.)
- Prescriptions and related healthcare supplies
- Grocery and essential shopping
- Work for essential workers

## Actual Expenditures, MAPC Grant 1

\$38,000

- \$20,000 MAPC funds, PLUS
- \$10,000 Coolidge mitigation funds
- \$3,000 BayPath Area Agency on Aging grant
- \$5,000 Meadow Walk mitigation funds (drawn from \$20,000 already assigned to a 2019 Community Compact Grant)

# Accomplishments

#### People we helped:

82 registered

Most (89%) >50 years

43% also have permanent or temporary mobility problem

44% also qualify with financial need

Major destinations (60% of total rides): Framingham, Natick, Concord, Marlboro, Newton

#### • Rides provided:

Total: 412 round trips (43 in wheelchair accessible van)

280 healthcare appointments and related Rx/medical supply shopping (68%)

89 grocery shopping (22%)

43 work (10%)

#### Some Lessons Learned

- Sudbury needs transportation options in addition to CoA vans and MWRTA services, and for all residents.
- Transportation services must be sustainable, without reliance on soft money.
- Managing transportation requires dedicated staff to provide the level and quality of management needed for stable, effective, and efficient output.