

Go Sudbury! Update

Uber Rides 5/21-6/20/21

Ten unique users; three users accounted for 75% of trips.

- Number of rides (single trip) = 70 (average 2.3 rides/day)
- Average wait time = 16 minutes
 - 25% of rides <10.0 minutes
 - 33% of rides = 11-20.0 minutes
 - 27% of rides = 21-30 minutes
 - 15% of rides = 31-35 minutes
- Total miles = 566 (average ride 8.0 miles)
 - 37% of rides <5.0 miles
 - 36% of rides = 5.1-10.0 miles
 - 27% of rides = 10.1- 29 miles
- Total time = 1,164 minutes (average ride = 17 minutes)
 - 34% rides < 9.9 minutes
 - 29% rides = 10 - 19.9 minutes
 - 37% rides = 21 - 64 minutes
- Total charge to Sudbury = \$592 (average \$8.45; does not include copay charged to riders)
 - 21% of rides < \$10.0
 - 49% of rides = \$10.0 - \$19.99
 - 30% of rides = \$20 - \$69
 - 99% of rides <\$38
 - Highest cost = \$69; lowest cost = \$3.11

Uber destinations (5/10-6/9/21)

Total identified = 32 (two-thirds of all trips); healthcare = one-third of identified trips

- Healthcare = 11
- Shopping/groceries = 7
- Staples (plaza) = 7
- Logan Express = 5
- Faith community = 2

Remainder: unidentified (visits [friends, family], restaurants, recreation [parks], other)

MAPC Taxi 5/14-5/31/21

Total usage = 21 rides to date; all healthcare related; total cost =

Across both companies, there were 7 unique users. Five of seven riders are residents with a disability, one WAV rider. (One rider accounted for 6 rides, due to health condition.)

JFK Transportation

- 14 medical rides
- 1 ride “denied” (booked over holiday weekend; vendor closed so ride not available)
- 2 WAV rides (one rider)
- May cost: \$1,272

Tommy’s Taxi

- 7 medical rides
- May cost: \$564

Cost estimates

JFK = \$2,436, 6/1-6/25 (includes tips, no cleaning)

Tommy’s Taxi = \$698, 6/1- 6/19 (no tips, no cleaning)

Total = \$4,970