



Driver (Overall) \*

	1	2	3	4	5	
Extremely Dissatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Extremely Satisfied

Compliance with Safety Regulations \*

	1	2	3	4	5	
Extremely Dissatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Extremely Satisfied

Punctuality of Driver \*

	1	2	3	4	5	
Extremely Dissatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Extremely Satisfied

Overall Satisfaction \*

	1	2	3	4	5	
Extremely Dissatisfied	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Extremely Satisfied

Finally, what other comments would you like to share to help us improve the Go Sudbury! Uber \*  
Program?

Long answer text

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29 responses



Accepting responses

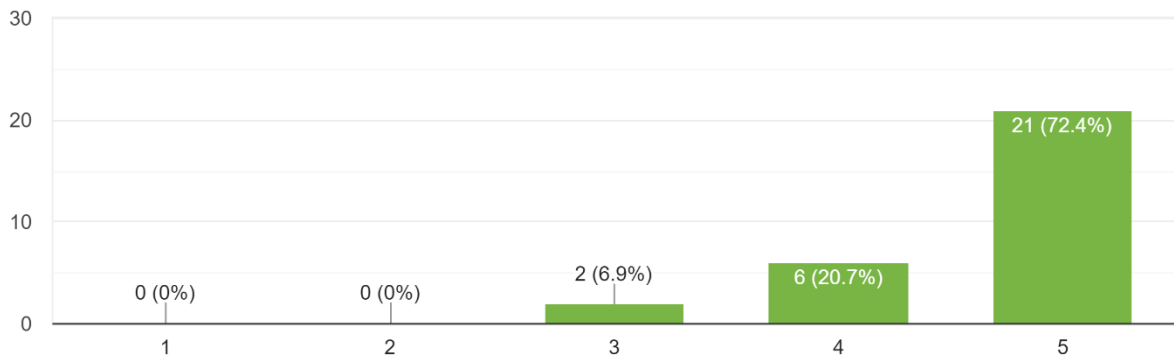
Summary

Question

Individual

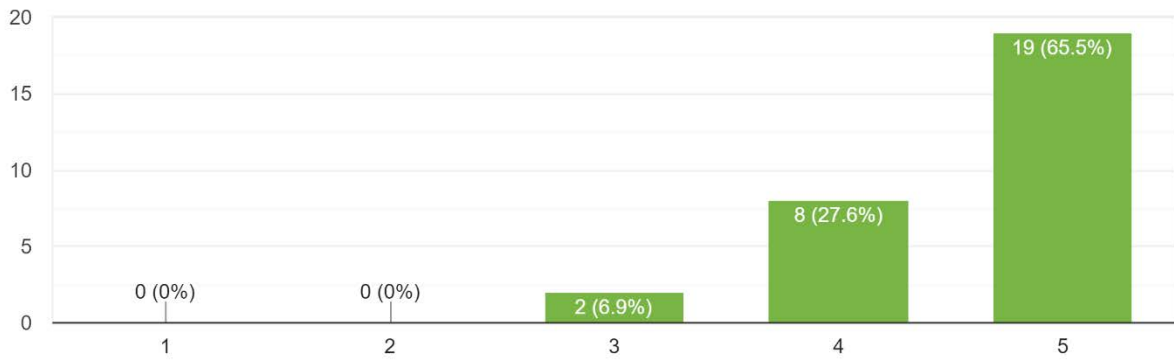
### Driver (Overall)

29 responses



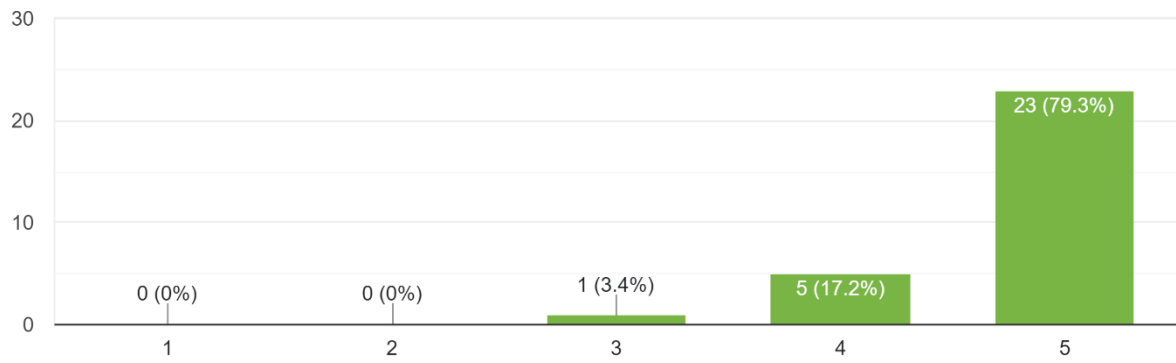
### Ease of Scheduling Ride

29 responses



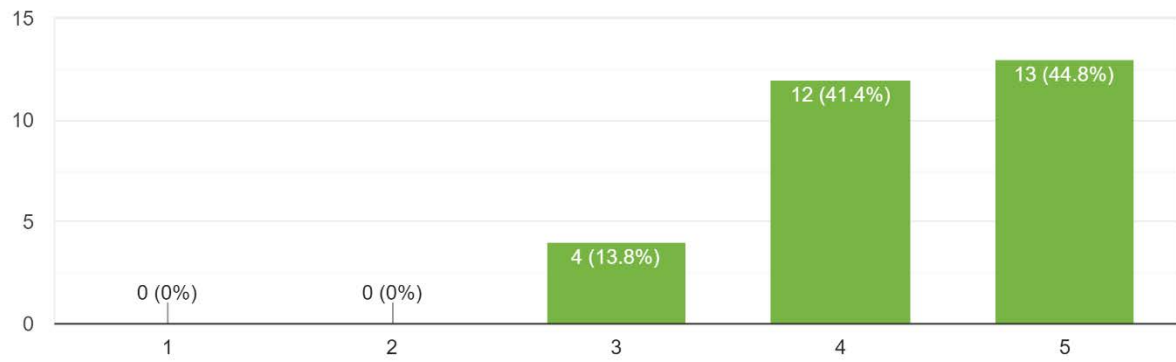
### Compliance with Safety Regulations

29 responses



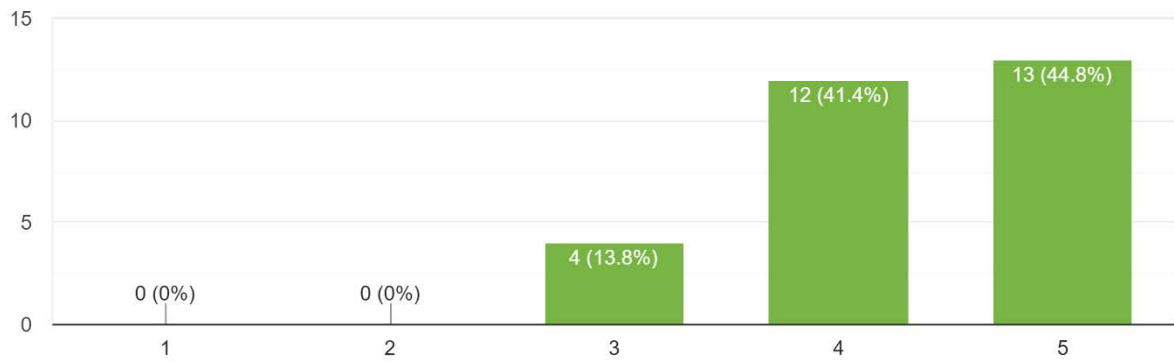
### Punctuality of Driver

29 responses



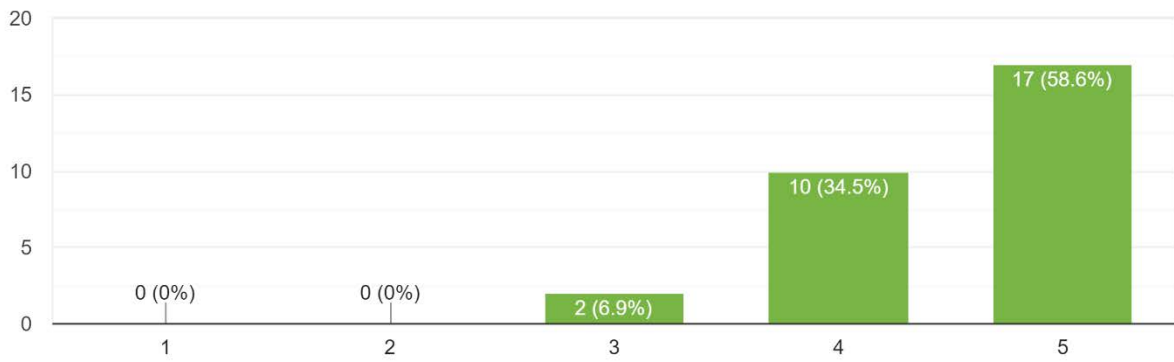
### Punctuality of Driver

29 responses



### Overall Satisfaction

29 responses



Finally, what other comments would you like to share to help us improve the Go Sudbury! Uber Program?

29 responses

No comments

testing freeform text box

Not being able to use this service on the weekends makes going to the pharmacy to pick up my medication a problem it would be helpful to have a couple rides available for weekends. Maybe 2 a month.

Great service. Thank you.

Very satisfied with overall experiences

This program is extremely helpful! Thank you!

Have only used JFK once so far but was very pleased!!

Driver cancelled ride at last minute and affected my travel schedule.

GREAT SERVICE, PLEASE KEEP THIS SERVICE

Allow more than 20 rides per month

There's a lot of us that live in Sudbury vet do not have a car and it's AND MANDATORY NECESSITY TO BE ABLE TO GET TO AND FRO VIA A AUTOMOBILE THAT SHOULD CLEARLY BE EXCEPTIONS TO THE RULE AND UBER DOES NOT REIMBURSE YOU WHEN THEY OVERCHARGE YOU YOU JUST HAVE TO EAT IT I DON'T KNOW HOW MANY TIMES I HAD TO EAT AND EXTENDED COST AND THAT'S TOTALLY UNFAIR

More available drivers

I have not personally used it yet, but others have told me they are pleased. I tried to answer by what I have heard. Thanks

Going from \$ 1 to \$3 is little high

Rates r increased sharply especially above 10 miles

The Uber program is amazing and drivers are WAY better than the taxi drivers 😊

We had some problem in booking and had to pay non subsidized charge.

This is a wonderful service to provide! Thank you!

Love it!

From the Logan Express bus, late at night, no Ubers would respond to any pick-ups. They would cancel, wasting time, and not re-assigning the ride. I used Lyft instead.

The out of pocket slabs are really more and particularly for short distances. I hope we can review them.

It's really excellent. I appreciate that it is available to me

More drivers

NOne at this time

I absolutely love this service. I have saved hundreds of dollars and I am now able to afford going to more places.

A couple of times when I had to go close by in Sudbury they would get here ok. Difficult getting back.

Ok

All is good thank you.

Clarify where the pick up points are.